

Mike Vogt

IT Manager

303.762.7071

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EXPERTISE

- Network administration and support
- Software/Hardware desktop support
- Project management
- Telephony hardware and support

EDUCATION

BA Literature, Ramapo College of NJ

EXPERIENCE

E3 Consulting, LLC
IT Manager
2005-Present

Bearing Point, Senior
Technical Analyst/Network
Administrator 2001-2005

KPMG LLP, Senior
Technical Analyst 1998-
2001

Ramapo College of NJ Web
Designer 1996-1998

QUALIFICATIONS

Mr. Vogt is a proven, challenge-driven network administration and computer technician professional with 10 years of experience providing technical support, training and management in varied IT environments. A motivated team player with a diverse background in IT management, network administration, technical support, training, telephony, project management and web design.

REPRESENTATIVE EXPERIENCE

IT Manager. One of Mr. Vogt's strongest assets is the ability to learn/adapt new technology and concepts to business solutions. He possess strong interpersonal communication skills with the ability to work effectively in a diverse community involving vendors, clients, contractors and as a liaison between national / regional / local Firm personnel to complete projects.

IT Support. Mr. Vogt has excellent documentation skills, including policy and procedure documentation; strong oral presentation and written skills; ability to track and report work activities accurately and hit deadlines. His expertise in desk side support includes the setup, installation, monitoring, and troubleshooting of software on Microsoft products.

Project Manager. Mr. Vogt served as the local technical lead for regionally driven projects involving build outs/space consolidation, network/telecom infrastructure upgrades/downgrades and general support procedures and policies. He was responsible for management, configuration and support of network LAN technology on a Cisco platform and Telecom support on an Avaya Definity platform.

TECHNICAL SKILLS

Software: Microsoft products, Firefox, Macromedia Suite, Quark, Corel Ventura.

Hardware: Laptops, desktops and servers, HP Laser Jet Printers, Canon/Sharp networked copiers, PDA devices, Blackberry devices, Wireless Networks, and most accessories on the PC and Macintosh platforms.

Telephony: Avaya Definity G3 telephone network programming and support, 110 and 66 block wire termination and testing, and Avaya IP Office 403 programming and support.

Network: Hands-on experience using networking products and Cisco WAN/Firewall technology (5500/6000 switches, 3600 routers, Pix Firewall), SQL Server 2000.